



## DAYBREAK-CENTURY LINK SUPPORT 2019

### **SALES AND NEW SERVICES: 1-866-316-1975**

Monday-Friday 8:00am-9:00pm

Saturday and Sunday 9:00am-9:00pm Mountain Standard Time

Daybreak Residents: Identify yourself as a Daybreak Bulk HOA Customer. This is for customers who need to set up service or schedule a new installation.

### **Billing Questions:**

#### **Billing: 1-855-234-5733- Option #2**

(Monday-Friday 7:00am-7:00pm MST)

Identify yourself as a **Daybreak Bulk HOA Customer** or **GPON Customer**.

This includes all billing questions and billing errors in need of resolution.

### **Tech Support, Repair, and to Schedule Field Technician Visits:**

#### **1-855-234-5733 Option #3**

(Monday-Friday: 6:00am-10:00pm MST)

After hours Regional Support:

- Calling after hours will require an account number.  
If you do not have a telephone line, and are unfamiliar with your account number please email [cade.r.childs@centurylink.com](mailto:cade.r.childs@centurylink.com) and he will provide you with the account number for your use if needed in the future. We recommend you attach the account number to your router for future reference.
- Direct Line to "Technical Support": 1-855-234-5733 Option #3

**Founders Park- Phase 1 (Or homes that are not a part of the CenturyLink bulk internet account) Please call 1-866-316-1975 for Special Daybreak Pricing on Internet, or Phone Service.**

**Daybreak Account Manager:**

**Cade Childs (Monday-Friday: 8:00am-4:30pm)**

**Cell 210-389-5171**

**Email [cade.r.childs@centurylink.com](mailto:cade.r.childs@centurylink.com)**