



DAYBREAK-CENTURY LINK SUPPORT 2017

SALES AND NEW SERVICES: 1-866-316-1975

Monday-Friday 8:00am-9:00pm

Saturday and Sunday 9:00am-9:00pm Mountain Standard Time

Daybreak Residents: Identify yourself as a Daybreak (BULK) Fiber To The Home Customer. This is for customers who need to set up NEW BULK Daybreak Fiber service or schedule a NEW BULK Daybreak installation.

Billing Questions:

Billing: 1-855-234-5733- Option 2

(Monday-Friday 7:00am-7:00pm MST)

Identify yourself as a **Daybreak Fiber To The Home** or **GPON Customer**.

This includes all billing questions and billing errors in need of resolution.

Tech Support, Repair, and to Schedule Field Technician Visits:

1-855-234-5733 Option 3

(Monday-Friday: 6:00am-10:00pm MST)

After hours Regional Support:

- Calling after hours will require an account number.

If you do not have a telephone line, and are unfamiliar with your account number please email

yvonne.scott@centurylink.com

and she will provide you with the account number for your use if needed in the future. We recommend you attach the account number to your router for future reference.

- Direct Line to "Technical Support": 1-855-234-5733 Option 3

Founders Park Phase 1: (NON BULK) Or homes that are not a part of the CenturyLink bulk internet account, please call 1-866-316-1975

Daybreak Account Manager:

Yvonne Scott (Monday-Friday: 8:00am-4:30pm)

Cell 385-242-5855

Email yvonne.scott@centurylink.com

Back up = Chris Larsen cell 801-745-5302

joseph.larsen@centurylink.com