



DAYBREAK CENTURYLINK SUPPORT 2017

SALES AND NEW SERVICES: 1-866-316-1975

Monday-Friday: 8:00am-9:00pm

Saturday and Sunday: 9:00am-9:00pm Mountain Standard Time

Daybreak Residents: Identify yourself as a Daybreak Bulk HOA Customer. This is for customers who need to set up service or schedule a new installation.

Billing Questions:

Billing: 1-855-234-5733 - Option #2

(Monday-Friday: 7:00am-7:00pm MST)

Identify yourself as a Daybreak Bulk HOA Customer, or GPON Customer.

This includes all billing questions and billing errors in need of resolution.

Tech Support, Repair, and to Schedule Field Technician Visits:

1-855-234-5733 - Option #3

(Monday-Friday: 6:00am-10:00pm MST)

After hours Regional Support:

- Calling after hours will require an account number.
- If you do not have a telephone line, and are unfamiliar with your account number please email yvonne.scott@centurylink.com and she will provide you with the account number for your use if needed in the future. We recommend you attach the account number to your router for future reference.
- Direct Line to "Technical Support": 1-855-234-5733 - Option #3

To order Prism TV Service or Home Phone Service please call: 801-221-1006

Founders Park - Phase 1 (or homes that are not a part of the CenturyLink bulk internet account): Please call 801-221-1006 for Special Daybreak Pricing on Internet, Prism TV or Phone Service.

Daybreak CenturyLink Account Manager:

Yvonne Scott: (Monday-Friday: 8:00am-4:30pm)

Phone: 801-254-9000 Cell: 385-242-5855

Email: yvonne.scott@centurylink.com

Back up – Chris Larsen: 801-254-9000 Cell: 801-745-5302

Email: joseph.larsen@centurylink.com